



Q&A | Corona COVID-19

Dear guests, valued friends of Kitzbühel Tourism,

Even though the current regulation has far-reaching effects, you can still use our telephone and e-mail service via +43 5356 6666 0 or info@kitzbuehel.com. (MO to SA 10 a.m. – 4.00 p.m.)

The tourist office is open from Monday to Friday between 10 a.m. and 2.00 p.m.

1. Current situation and safety measures until 18th of may 2021

[Here](#) you can find the current figures on Corona infections in Tyrol & the individual municipalities.

- Exit restrictions from 8.00 p.m - 6.00 a.m
- Meeting of 2 households possible – max 4 people
- Mandatory use of FFP2 masks
- Registration requirement for entry into Austria

Planned opening steps from the 19th of may 2021

- Gastronomy & tourism, as well as art & culture are expected to open on 19.05.2021
- General exit restrictions drop
- Admission requirement: recovered, vaccinated or tested
- FFP2 masks mandatory and registration required in all areas
- **Gastronomy:** Indoor max. 4 persons | Outdoor max. 10 persons
- Closing time at 10.00 p.m.
- **Sports and cultural events:** Indoor up to 1500 persons | Outdoor up to 3000 spectators
- Team and contact sports allowed
- Outside the seating area - 2m distance
- Hotel industry: negative test | Wellness facilities or fitness rooms - per visitor 20m2

2. Registration requirement for entry into Austria

- Excluding people with a residence in Austria
- All persons entering the country will be required to submit a negative test result.
- At the registration you have to specify your name, the contact details and where you stayed a few days before, the address in Austria and how long you would like to stay in Austria
- The form is available in [German](#) and [English](#)

[Here](#) you can find the current COVID-19 entry regulation (German).



3. Test facilities in Kitzbühel

Screeningstation Schwarzsee

Screeningstation Parkplatz Schwarzsee (former BKH St.Johann)

Daily (also on holidays) 07.00 a.m. – 04.00 p.m.

registration [tiroltestet.leitstelle.tirol](https://www.tiroltestet.leitstelle.tirol)

Pharmacies

Registration [apotheken.oesterreich-testet.at](https://www.apotheken.oesterreich-testet.at)

Doctors in the district

Information [tirol.gv.at](https://www.tirol.gv.at)

4. Service Kitzbühel Tourism

Our guest information team is personally available from Monday to Friday between 10 a.m. and 2.00 p.m. | You can reach us by telephone from Monday to Saturday from 10 a.m and 4.00 p.m.

T +43 5356 66660 or | info@kitzbuehel.com

5. Where can I find further information on this topic?

- [kitzbuehel.com](https://www.kitzbuehel.com) | Current information
- [willkommen.tirol](https://www.willkommen.tirol) | Tirol platform
- [Safe hospitality](https://www.safehospitality.com) | Tourism platform
- [Österreich Werbung](https://www.oesterreich.werbung) | All you need to know about Austria
- [Tirol Werbung](https://www.tirol.werbung) | All you need to know about Tirol
- [Ministry of Health](https://www.ministryofhealth.gv.at) | FAQs

6. What to do if I feel "sick"?

If you experience any symptoms of COVID-19:

- You must stay in your accommodation/room
- Contact your accommodation provider/reception immediately
- Call the health hotline at **1450**
- Do not go to hospital or to the doctor without prior arrangement!

Contact us for more detailed information:

- Tourism service point for the Federal Ministry of Agriculture, Regions and Tourism
tourism@bmlrt.gv.at
- WKÖ (chamber of commerce) infoline: 0590900-4352, infopoint_Coronavirus@wko.at
- AGES coronavirus infoline: 0800 555 621
- Kitzbühel Tourism Covid-19 Hotline: +43 5356 66660 50

In spite of the greatest possible care, we cannot guarantee the completeness and correctness of the information provided. Kitzbühel Tourismus communication channels are in no way a substitute for official information channels or legal regulations. Since the situation can change rapidly, the above information is intended as a guide or preview and may change at any time.