

# House Rules – Kitzbühel Padel

## Reither-Wiese Facility

Welcome to Kitzbühel Padel – Reither-Wiese Facility!


To ensure a safe, fair, and enjoyable playing experience for all visitors, the following rules apply throughout the entire premises. These house rules are binding for all guests and are visibly posted at the entrance.

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## General Rules of Use

A.) The Kitzbühel Padel – Reither-Wiese Facility must be treated with care and respect. Users are liable to the operator for any damage to buildings or equipment, as well as for any pollution. Any damage or cleanliness issues must be reported immediately to the Kitzbühel Tourism Service Center.

 Email: [info@kitzbuehel.com](mailto:info@kitzbuehel.com)

 Phone: +43 (0)5356 66660

B.) The posting of notices or distribution of flyers, brochures, etc. is only permitted with written approval from Kitzbühel Tourism.

C.) No liability is assumed for valuables, clothing, bags, or their contents. Lost items must be handed in immediately to the lost property office of the municipality of Reith bei Kitzbühel.

D.) Glass bottles, cans, food, and chewing gum are strictly prohibited in the entire playing area – especially on the artificial turf.

E.) Smoking and playing music are strictly prohibited throughout the entire playing area.

F.) Instructions from Kitzbühel Tourism staff must be followed without delay. Violations of the house rules may result in expulsion from the facility. In such cases, any paid user fees will not be refunded.

G.) Use is at your own risk. Groups of children or youths (e.g., school classes) may only use the facility under the supervision of a responsible adult. The supervisor must enter the facility first and leave last, after checking its condition.

H.) The operator assumes no liability for any damages resulting from use of the facility.

I.) Users are liable for any damages not caused by normal wear or material defects. Parents are liable for their children.

J.) The facility may only be entered with clean footwear. Street shoes, cleats, and studded shoes are prohibited. Tennis or indoor sports shoes are recommended.

K.) Equipment and facilities may only be used for their intended purpose and in an appropriate manner.

L.) Ball games and running games are only permitted within the designated courts. Violations will result in expulsion.

M.) Lighting and control equipment may only be operated by authorized personnel.

N.) Excessive noise, horseplay, or any behavior likely to cause damage to the facility is prohibited.

O.) Physical assaults, gross insults, or threats against other players, spectators, staff, or referees will result in immediate expulsion. Legal action may be taken.

P.) Claims for compensation will only be considered if damages or injuries are reported immediately to staff and documented in writing. The burden of proof lies with the injured party.

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### Access, Use & Surveillance

- **Opening Hours:** The facility is accessible only during officially announced opening hours. Entry outside these times is strictly prohibited.
- **Use:** Use of the Kitzbühel Padel – Reither-Wiese Facility is only permitted following prior booking and payment via the Playtomic platform. Unscheduled or unregistered play is not allowed.
- **Video Surveillance:** For safety reasons, the Kitzbühel Padel – Reither-Wiese Facility is monitored by video surveillance. By entering the facility, all individuals consent to being recorded.